NEW STANDARDS ARRANGEMENTS FOR DEALING WITH COMPLAINTS

One of the themes governing these arrangements is one of mediation and resolving disputes amicably.

Assessment Hearing Working Group

Assessment $/$ Hearing SubCommittee

- informal group with Independent Chair 1 Conservative, 1 Labour Member (Nominated Members)
- Decision making body with 2 Labour Members + 1 Conservative Member (Nominated Members) +1 co-opted IP


## COMPLAINT

MO seeks information from the complainant and the member
complained about
falls outside the scope of the Code of Conduct in consultation with the IP, the complaint goes no further.

The MO is able to filter out complaints that do not fall within the code of conduct or are considered to be vexatious, in consultation with the IP.

If it is agreed that the complaint falls within the scope of the Code of Conduct or if the MO decides not to exercise his delegated MO decides not to exercise his delegated powers in consultation with the IP, the complaint proceeds to the Assessment Working Group.


